# Invisible Design Part II: Machine Learning & Web/App Intelligence

Shan-Hung Wu shwu@cs.nthu.edu.tw

Department of Computer Science, National Tsing Hua University, Taiwan

Software Design & Studio

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# Outline

1 Web/App Intelligence

2 What's Machine Learning?

③ Deep Learning

#### 4 Case Studies

- Post Toxicity Detection
- Object/Face Detection

#### 5 Final Project

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#### 1 Web/App Intelligence

2 What's Machine Learning?

3 Deep Learning

#### 4 Case Studies

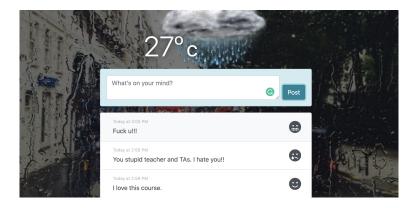
- Post Toxicity Detection
- Object/Face Detection

#### 5 Final Project

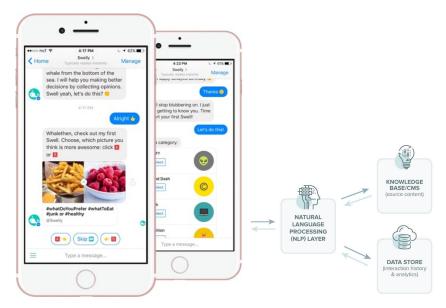
#### How to Improve Your App by Collected Data?

\$ git clone weathermood-toxicity-detection

- \$ npm install
- \$ npm run start



#### **Customer Service Automation**



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# Spam or Toxicity Detection



....living in the state, no matter who they are or how they got there, will get one. That will be followed up with professionals telling all of these people, many of whom have never even thought of voting before, how, and for whom, to vote. This will be a Rigged Election. No way!

Get the facts about mail-in ballots

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#### **Product Recommendations**

#### Frequently Bought Together



Price For All Three: \$258.02

- This item: The Elements of Statistical Learning: Data Mining, Inference, and Prediction, Second Edition (Springer Series in Statistics) by Trevor Hastie
- Pattern Recognition and Machine Learning (Information Science and Statistics) by Christopher M. Bishop
- Pattern Classification (2nd Edition) by Richard O. Duda

#### Customers Who Bought This Item Also Bought



All of Statistics: A P Concise Course in (2) Statist... by Larry O





Data Mining: Practical Machine Learning Tools an... by Ian H. Witten



Bayesian Data Analysis, Second Edition (Texts in... by Andrew Gelman

★★★★☆☆ (10) \$56.20



Data Analysis Using Regression and Multilevel /... by Andrew Gelman



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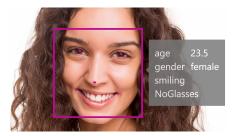
\*\*\*\*\*\* (8) \$60.00

Invisible Design Part II

#### Software Design & Studio 7 / 37

# **Customer Profiling**





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## Intention Identification





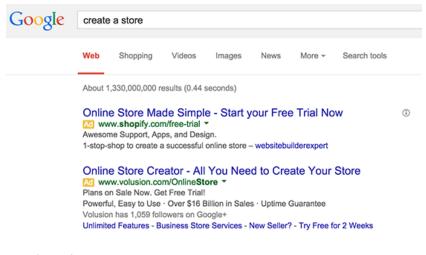
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AFTER

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# Marketing & Advertisement



And much more...

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#### How to do it?

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# Machine Learning

#### or Data Mining, Deep Learning, NLP, CV, etc.

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  - The correct answer varies in time and from site to site

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  - The correct answer varies in time and from site to site
- Machine learning algorithms use the *a posteriori knowledge* to solve problems
  - Takes *examples* as extra input

#### Example Data ${\mathbb X}$ as Extra Input

• Unsupervised:

$$\mathbb{X} = \{ \pmb{x}^{(i)} \}_{i=1}^{N}, \text{ where } \pmb{x}^{(i)} \in \mathbb{R}^{D}$$

• E.g.,  $\pmb{x}^{(i)}$  a post

#### Example Data ${\mathbb X}$ as Extra Input

• Unsupervised:

$$\mathbb{X} = \{ \pmb{x}^{(i)} \}_{i=1}^N, \text{ where } \pmb{x}^{(i)} \in \mathbb{R}^D$$

• E.g., 
$$\boldsymbol{x}^{(i)}$$
 a post

• Supervised:

$$\mathbb{X} = \{(\boldsymbol{x}^{(i)}, \boldsymbol{y}^{(i)})\}_{i=1}^{N}, \text{ where } \boldsymbol{x}^{(i)} \in \mathbb{R}^{D} \text{ and } \boldsymbol{y}^{(i)} \in \mathbb{R}^{K},$$

• E.g., label  $y^{(i)} \in \{0,1\}$  indicates if the post  $\pmb{x}^{(i)}$  is toxic

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# 3 General Types of Learning (1/2)

• Supervised learning: learn to predict the labels of future data points

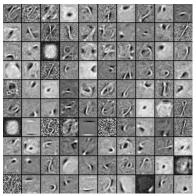
$$\begin{array}{ll} X \in \mathbb{R}^{N \times D} : & \textbf{6} & \textbf{1} & \textbf{9} & \textbf{4} & \textbf{2} \\ \textbf{y} \in \mathbb{R}^{N \times K} : & [\textbf{e}^{(6)}, \textbf{e}^{(1)}, \textbf{e}^{(9)}, \textbf{e}^{(4)}, \textbf{e}^{(2)}] & \textbf{y}' \in \mathbb{R}^{K} : \end{array}$$

# 3 General Types of Learning (1/2)

• Supervised learning: learn to predict the labels of future data points

$$X \in \mathbb{R}^{N \times D}$$
:
 **6 6 6 7 4 2**
 $x' \in \mathbb{R}^D$ :
 **5**
 $y \in \mathbb{R}^{N \times K}$ :
  $[e^{(6)}, e^{(1)}, e^{(9)}, e^{(4)}, e^{(2)}]$ 
 $y' \in \mathbb{R}^K$ :
 **?**

• Unsupervised learning: learn patterns or latent factors in X

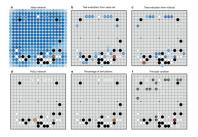


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# 3 General Types of Learning (2/2)

 Reinforcement learning: learn from "good"/"bad" feedback of actions (instead of correct labels) to maximize the goal

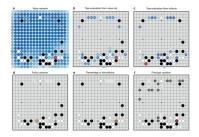




# 3 General Types of Learning (2/2)

 Reinforcement learning: learn from "good"/"bad" feedback of actions (instead of correct labels) to maximize the goal





AlphaGo is a hybrid of reinforcement learning and supervised learning

- Supervised learning from the game records
- Then, reinforcement learning from self-play

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#### Supervised ML Step 1: Data Pre-processing

- Data collection and exploration
- 2 Data preprocessing (e.g., integration, cleaning, etc.)



$$\mathbb{X} = \{(\mathbf{x}^{(i)}, \mathbf{y}^{(i)})\}_{i=1}^{N}$$

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#### Supervised ML Step 2: Model Development

$$\mathbf{x} \longrightarrow f(\,\cdot\,;\mathbf{w}) \longrightarrow \widehat{\mathbf{y}}$$

**1** Assume a *model*  $\{f(\cdot; w)\}_w$  that is a collection of candidate functions f's

- Each f predicts label  $\hat{y}$  given an input x, e.g.,  $\hat{y} = w^{\top}x$
- f is assumed to be parametrized by w

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2 Define a cost function

 $C(w; \mathbb{X})$ 

that measures "how good a particular  $f(\cdot\,;\pmb{w})$  can explain the training data  $\mathbb{X}$ " (posteriori knowledge)

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2 Define a cost function

 $C(w; \mathbb{X})$ 

that measures "how good a particular  $f(\cdot; w)$  can explain the training data X" (posteriori knowledge)

3 Training: employ an algorithm that solves

$$w^* = \arg\min_w C(w; \mathbb{X})$$

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#### Supervised ML Step 3: Testing & Deployment

- **1 Testing**: evaluate the performance of the learned  $f(\cdot; \mathbf{w}^*)$  using another, **unseen** test dataset  $\mathbb{X}'$ 
  - ${\, \bullet \,}$  Examples in  ${\mathbb X}'$  should have the same distribution with those in  ${\mathbb X}$

#### Supervised ML Step 3: Testing & Deployment

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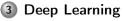
 $\bullet\,$  Examples in  $\mathbb{X}'$  should have the same distribution with those in  $\mathbb{X}$ 

2 If  $f(\cdot; w^*)$  has a good test performance, deploy it in a real world system

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2 What's Machine Learning?



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#### What is Deep Learning?

• ML where an  $f(\cdot; \mathbf{w})$  has many (deep) layers

$$\hat{\mathbf{y}} = f^{(L)}(\cdots f^{(2)}(f^{(1)}(\mathbf{x}; \mathbf{w}^{(1)}); \mathbf{w}^{(2)}) \cdots; \mathbf{w}^{(L)})$$
$$\mathbf{x} \rightarrow f^{(1)}(\cdot; \mathbf{w}^{(1)}) \rightarrow f^{(2)}(\cdot; \mathbf{w}^{(2)}) \rightarrow \cdots \qquad f^{(L)}(\cdot; \mathbf{w}^{(L)}) \rightarrow \hat{\mathbf{y}}$$

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Pros:

- Learns to pre-process data automatically
- Learns a complex function (e.g., visual objects to labels)

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Pros:

x –

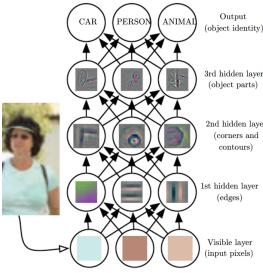
- Learns to pre-process data automatically
- Learns a complex function (e.g., visual objects to labels)

Cons:

- Usually needs large data to train a model well
- High computation costs (at both training and test time)

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# Data Preprocessing via Representation Learning



#### Representation learning

3rd hidden layer (object parts)

2nd hidden layer (corners and contours)

1st hidden layer

(input pixels)

 Model learns hidden features in addition to labels

- Exponential gain of expressiveness
  - Counters the curse of dimensionality

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text	identity attack	insult	obscene	severe toxicity	sexual explicit	threat	toxicity
We're dudes on computers, moron. You are quite astonishingly stupid.	false	true	false	false	false	false	true

Get and preprocess a dataset, e.g., civil comments

- **1** Training dataset:  $\mathbb{X} = \{(\mathbf{x}^{(i)}, \mathbf{y}^{(i)})\}_i$
- 2 Testing dataset:  $\mathbb{X}' = \{(\mathbf{x}'^{(i)}, \mathbf{y}'^{(i)})\}_i$

<sup>1</sup>1(condition) = 1 if condition is true; otherwise 0.

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  - **2** Cost function:  $C(w; \mathbb{X}) = \sum_{(\mathbf{x}^{(i)}, \mathbf{y}^{(i)}) \in \mathbb{X}} 1(f(\mathbf{x}^{(i)}; w) \neq \mathbf{y}^{(i)})^1$

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  - **3 Training**: to solve  $w^* = \arg\min_w C(w; \mathbb{X})$
- **3** Testing: accuracy  $\frac{1}{|\mathbb{X}'|} \Sigma_{(\mathbf{x}'^{(i)}, \mathbf{y}'^{(i)}) \in \mathbb{X}'} 1(f(\mathbf{x}'^{(i)}; \mathbf{w}^*) = \mathbf{y}'^{(i)})$

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  - **1** Then, integrate  $f(\cdot; w^*)$  into WeatherMood

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<sup>&</sup>lt;sup>1</sup>1(condition) = 1 if condition is true; otherwise 0.

# Pre-trained Toxicity Classifier

The chef who ran to the store was out of food

# $\begin{bmatrix} 4 \\ -2 \\ 3 \end{bmatrix} \begin{bmatrix} 1 \\ 9 \\ -2 \end{bmatrix} \begin{bmatrix} 3 \\ -4 \\ 2 \end{bmatrix} \begin{bmatrix} 7 \\ -4 \\ 0 \end{bmatrix} \begin{bmatrix} 4 \\ 0 \\ -5 \end{bmatrix} \begin{bmatrix} 1 \\ -6 \\ 2 \end{bmatrix} \begin{bmatrix} 3 \\ 1 \\ -6 \\ 2 \end{bmatrix} \begin{bmatrix} 1 \\ 9 \\ -8 \end{bmatrix} \begin{bmatrix} 3 \\ 1 \\ 8 \\ -8 \end{bmatrix} \begin{bmatrix} -8 \\ 1 \\ 8 \\ -6 \end{bmatrix} \begin{bmatrix} 0 \\ 7 \\ -9 \end{bmatrix} \rightarrow f^{(1)} \Big( \cdot ; \mathbf{w}^{(1)} \Big) \rightarrow f^{(2)} \Big( \cdot ; \mathbf{w}^{(2)} \Big) \rightarrow \cdots \qquad f^{(L)} \Big( \cdot ; \mathbf{w}^{(L)} \Big) \rightarrow \hat{\mathbf{y}}$

- Google's Pre-trained Toxicity Classifier on GitHub
  - It's free
- Deep model:
  - Transforms each word into a fixed-length vector
  - 2 Sums then normalizes the word vectors
  - 3 Feeds the sum into a deep classification model

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#### Using the Pre-trained Toxicity Classifier

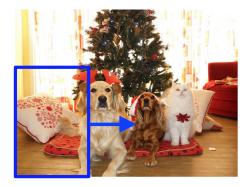
```
// installation
$ npm install @tensorflow/tfjs @tensorflow-models/toxicity
// usage in code
const toxicity = require('@tensorflow-models/toxicity');
const model = await toxicity.load(0.9); // threshold
const inputs = ['We're dudes on comupters, moron...'];
const classes = await model.classify(inputs);
inputs.forEach((text, i) => {
    console.log(text);
    classes.forEach(cls => {
        console.log(cls.label, cls.results[i].match);
    });
});
```

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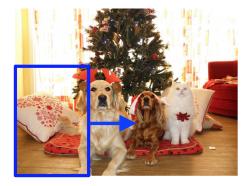
#### How to Detect Multiple Objects?

Naive idea: let a model detect a single object in a sliding window
 Assuming *fixed #labels*, e.g., face and background



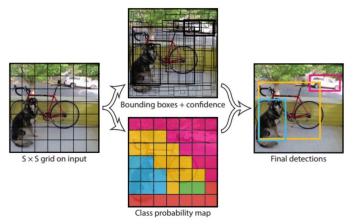
#### How to Detect Multiple Objects?

- Naive idea: let a model detect a single object in a sliding window
   Assuming *fixed #labels*, e.g., face and background
- Problem: too many windows!
  - at different locations and scales



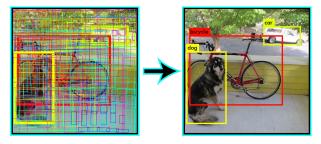
# YOLO & SSD

- For each predefined grid, predicts the
  - candidate bounding boxes
  - label probability
  - object confidence
  - of an object (if any)



#### Reducing #Boxes at Test Time

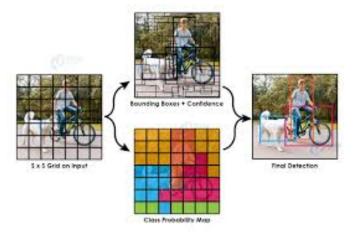
- (1) Label each box by score = label probability  $\times$  object confidence
- 2 Discard boxes with low scores
- 3 Non-max suppression: repeat until there is no box left
  - Output the box **b** with highest score
  - Discard any remaining overlapping boxes with  $\boldsymbol{b}$



### Age or Gender Detection

- For each predefined grid, predicts the
  - candidate bounding boxes
  - label (face) probability + age or gender
  - object confidence

of an object (if any)



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#### About Your Final Project...

- Implement the prototype shown in your midterm design pitch
- Final project demo:
  - On **6/14**
  - 5 min for team (strict)
- Evaluation:
  - Completeness (40%)
  - System & software design (20%)
  - Complexity (20%)
  - Details (20%)

# Completeness (40%)

- What's the main flow of your design?
- How is each step implemented?
  - Demo each step of your main flow
- Additional flows
  - Sign up/in
  - Account management
  - Settings
  - Edge cases
  - Error handling
  - ...

#### System & Software Design (20%)

- System architecture
  - Clients?
  - Servers?
  - Services used?
- Software architecture for *change-resilience* 
  - UI/domain/data layers?
  - Dependency injection?
  - Reactive?

# Complexity (20%)

#### Explain one or two most

- challenging features you implemented, or
- difficult issues you resolved
- Why are they difficult?
- How did you solve it?

# Details (20%)

- UI & interactions
- Animations & effects
- Content
- Features for execution
- Invisible features

#### Bonus

- Best Minimal Viable Products (MVPs)
  - +20%, +10%, and +5% for #1, #2, and #3, respectively
- Peer review
  - Each team has three non-self votes
  - Judged by completeness, system/software design, complexity, and details

